



Swim Lessons FAQ



Will the teachers wear masks in the water?

Yes. In an effort to keep our participants safe, our instructors will be wearing cloth face coverings and face shields when teaching.

Do participants need to wear a mask during swim lessons?

Children may wear a mask upon arrival and departure, but upon entering the pool, we ask that masks not be worn since children will have their faces in and out of the water which is not conducive to wearing a mask.

How many people can accompany the child to lessons?

When possible, please limit the number of people who accompany your child to lessons to 1 adult and only children who are taking lessons. This will help parents maintain appropriate social distancing. Younger siblings will need to stay with their guardian and remain socially distanced.

Are face coverings required?

Yes, CDC guidelines require face coverings. Face coverings are not recommended for persons while swimming or other activities where their face is submerged or immersed by water.

Do I have to stay 6 feet apart from everyone?

Yes, participants are required to follow social distancing guidelines while at Pelican Harbor Indoor Aquatic Park.

Will the indoor locker rooms be available?

The indoor locker rooms will not be available. Participants will use the outdoor bathhouse.

How can I sign up for swim lessons?

Lessons must be pre-registered online at www.bolingbrookparks.org or at one of our community centers.

How are you keeping the facility clean?

Locker rooms, common areas and equipment will be sanitized after each lesson. Our staff use personal protective equipment when cleaning. Hand sanitizer will be provided at pool deck entry points, exit points and multiple places throughout the facility. Please use the hand sanitizer upon entering and leaving the facility.

Can you guarantee I will not catch COVID-19?

No, we cannot guarantee you will not catch COVID-19, however we are doing the best we can to keep the facility safe for you.

What is the check-in procedure?

- Check-in will take place at the outdoor Pelican Harbor gates. Please observe social distancing in the event of a line. Check in can begin 15 minutes before class start time.
- At check-in, all guests will be asked to complete a Wellness Checklist Form.
- Please swipe your swim lessons participant card upon entry.
- The outdoor bathhouse is available for changing. We ask that swimmers come ready and dressed in their swim suits.
- Face masks are required when entering Pelican Harbor.
- Participants may remove their mask while in the water, but it must be worn when not in the water.
- After entering the outdoor facility, you will walk to the Indoor Pelican Harbor doors. All swim lessons will be inside for the Summer 2020 season.
- We will have instructors ready to evaluate participants on the first day. The swim coordinator will match your child up with an instructor based on ability.
- Seating for guardians is spaced out to adhere to social distancing guidelines.
- After swim lessons are over, participants will walk to their guardian and exit the facility through outdoor Pelican Harbor.

What if there is a thunderstorm?

If we have inclement weather, it is unsafe to walk through Outdoor Pelican Harbor to get to Indoor Pelican Harbor. Check-in will continue to take place at the Outdoor Pelican gates. Guests will then be asked to enter through door 4 (near the preschool rooms) and walk through the facility to get to Indoor Pelican Harbor.

